



THE “ONE-STOP” SOLUTION FOR FLIGHT BOOKING

WITH ALL THE GDS, MAIN NDC AND LOW-COST AGGREGATORS

THE ONLY MULTICHANNEL FLIGHT BOOKING PLATFORM IN ONE SCREEN

DEDICATED TO AIRLINE TICKETING CONSOLIDATORS AND AGENCY NETWORKS

 **TRAVELPORT**

Sabre

amadeus



travelfusion



TripStack





THE SIMPLIFIED FLIGHTS BOOKING TOOL

Skytool is a Flight Booking Platform designed to meet the needs of many players of the Travel Industry like Tickets Consolidator, Ethnic Ticket Office, Tour Operator, Network and IATA TAs.

With Skytool your work become Smart and Highly Performing thanks to use of the most advanced digital technologies for the Travel Industry which make it a powerful, complete, professional and versatile tool at the same time.

Skytool is entirely MULTI:

multi-GDS (Travelport, Sabre, Amadeus), multi-LCCs / NDC (AirGateway, Travelfusion, FareLogix, TripStack), multi-ANCILLARY, multi-MARKET (Leisure, Business, Ethnic), multi-COMMERCE (B2B, B2C), multi-LINGUAL (Italian, English, French, Spanish, German, Dutch), multi-CURRENCY, multi-METHOD of PAYMENT, multi-DEVICE (Desktop, Mobile phone and tablet) and so on... all in One Stop Shop.

We are Skytool, we are Technology: Skytool does not offer its own fares but the best Technology that configures and uses what you have

already negotiated directly with the Carriers, GDS/NDC/LCC or any contents provider.

This happens through the use of powerful search engines, wide customization of features that reflect your business model and operations facilitated by clear, simple and immediate ergonomic interfaces: with the latter SkyTool improves the efficiency of the people involved in air ticketing, allowing even operators without or with poor skill to finalize travellers' requests.

Investing in SkyTool does not imply any surprises: using the standard offer no initial costs are required such as entry fees, setup or maintenance, as well as no additional charges are required for updating and implementing new platform features as SkyTool is offered in SaaS (Software as a Service) mode.

Cost transparency is the watchword: Skytool is offered with flat annual fees based on different band of segments production allowing easy cost management and planning.

A COMPLETE, EASY, FAST AND MULTILINGUAL SYSTEM

01 SkyTool is a Flight Booking Platform designed around you: it is easy to use, filled in with any service, data and info you should need for your business. It is fast: a very low search response time it will return the results of the queries to the content's aggregators as GDS (Travelport, Sabre, Amadeus), NDC and LCCs (AirGateway, Travelfusion, FareLogix, TripStack). Skytool offers a new exclusive feature: the PARALLEL SEARCH. With the PARALLEL SEARCH you will be able to choose whether to search for flights on a single content's source or on multiple sources at the same time in one click!

02 SkyTool grants the end-to-end Ticketing operations: Search, Booking, PNR management, Issuing, Fee and Markup management. It also allows you to define the payment methods by choosing from the many available: Authorized Credit Cards, Immediate Irrevocable Bank Transfer, Agency Credit Card pre-loaded via the Wallet system.

Any change to PNR by cryptic system? No worries, the platform PNR management suite automatically detects and acquires operations and changes alerting you by email or pop-up screen.

03 SkyTool is the Flight Booking Platform structured to protect your online PCC from:

- FRAUD (eg. non-payment of tickets by agencies, sub-agencies, etc.)
- ADM (Agency Debit Memos) coming from violation of the rules of the Airlines

This is done by using effective control mechanisms like:

- POS (Point OF Sale) Validation - checks the outward journeys are not cancelled after the first search carried out with a certain POS / PCC
- Ethnic Validation - checks the ethnic type passenger's passport belongs to the country of the outbound destination airport
- Churning Validation - prevents a PNR from being created many times with the same itinerary and same departure date, same flight, same fare, same participants against the rules set by the Airlines
- FOP (Form of Payment) Validation - prevents the use of forms of payment prohibited by the airline.

BENEFITS FOR CONSOLIDATORS



SkyTool gives you full control over the operations of your sub-agencies (e.g., reducing the risk of ADMs) especially in the case of sub-agencies that have the ability to issue 24x7, while improving interoperability with back-office systems.

01 Management and Operational model

- Multi-level hierarchical organization of sub-agencies
- Wide choice of features to enable / deny for each sub-agency
- Selective configuration of access to GDS, LCC and NDC contents for each sub-agency
- Rich panel of applicable filters to search features

02 Payments

- Automatic and manual application of a markup hidden or included in the fare base
- Configuration of the FOP usable by each

sub-agency and verification criteria with the airlines

- Restrictions on sub-agency credit cards that can be used to pay the airline at issuance
- Ticket issuing subject to a valid credit line check (rechargeable online)
- Payment's collection via the main e-Commerce players (Nexi, Unicredit, Banca Sella, PayPal)

03 Monitor & Check

- Automated cyclic reading for check of PNRs and queues
- Automated deleting of HX segments
- On board Chat system with sub-agencies (for general communication or linked to specific PNR)
- Events notification system by email also split for each agency

Additional Language? Just Ask!

BENEFITS FOR AGENCY AND AGENCY OPERATORS

The intuitive Skytool interface allow you to perform a huge set of operations with maximum speed and without need to have a previous knowledge of cryptic syntax. With SkyTool you can use all flight's contents provider (GDS, LCC, NDC) and in the case of PARALLEL SEARCH you can compare the same flight offered by different providers with the same fare or with different fares for the same flight.

01 Management and Operational model

- Full set of rules for automatic pre-filling of flight search form's fields
- Passenger's data auto-completion
- PNR changes pre-post issuance (documents, addresses, loyalty cards, meals, medical ass., etc.)
- Insertion / Cancellation of PNRs in queues
- Split PNRs

- Re-Quotes: many options including the lower booking class if available (Manual Fare Optimizer)
- EMD Management (Insertion, Issuing, Cancellation)
- Seat Selection
- 24x7 issuing even without GDS "robot-automated tool"
- Segments Cancellation; Ticket Voiding by 11.59 pm on the day of issue

02 Payments

- Manual or Automatic management of Fees chargeable to the traveller

03 Monitor & Check

- Schedule Change History & Search History
- PNR events notification by email

CUSTOMIZATION AND DEVELOPMENTS

FLIGHT BOOKING PLATFORM CUSTOMIZABLE AND INTEGRABLE TO YOUR COMPANY MANAGEMENT SYSTEM AND WEB PORTAL

To reach a complete integration of Skytool into your Consolidator's or Tour Operator's Portal you have the chance to customize its look with your Logo, Company Colours, Header, Footer, including URL.

Alternatively, you can choose to insert a special personalized Flight Search Form within your Portal (or any CMS) which using Skytool's "JWT-BASED" authorization mechanism, will carry out the User directly to

the Search Results page without request for further Authentication.

Are you using more content from other providers and would you like to integrate it into Skytool? Do you need to connect the Back Office System to Skytool? Just ask us!

We can develop the right Webservice to connect Skytool with the content provider requested (if not already developed).

Are you using a booking platform with a lot of contents like Hotels, Transfers, Cruises, Trains and you need to add Flights to it? Once again just ask us! We can provide the best technology and products (Travel XML Proxy) to connect the Skytool Flight feature to your System.

THE "SAAS" BOOKING PLATFORM

Less is more: the more you use it, the less it costs!

Skytool has been conceived for IATA Air Ticket Consolidators, Networks with branch offices or Travel Agencies affiliated, Tour Operator, Travel Agency with sub-agencies or standalone IATA Agency, IATA Ethnic Ticket Office.

Skytool is offered with flat Annual Fee based on different band of segments production allowing easy cost

management and planning.

The Standard Offer includes 1 GDS, Unlimited number of Agencies as Users, no Entry Fee, no Setup and Maintenance charges, a band of 10.000 Segments Ticketed / Year, just for... about 14 euros per day.

Do you have questions, topics to deepen, curiosities, special needs to satisfy? Do not hesitate to contact us. We will be more than happy to share and find together the right solution for you.

HOW MUCH IS SKYTOOL



RELATED PRODUCTS



SKYALLOT

SkyAllot solution is the answer to your need to simplify, automate and manage online the Airlines Allotment deals.

The SkyAllot's Inventory DB includes air transits referred to Scheduled Airlines as well as Airlines with no access to GDS.

Familiarizing and using the Tool, it is very easy thanks to its user interface "GDS like" for searching, creating PNR, booking and issuing tickets with the support of many management functionalities.

SkyAllot it is fast to integrate with any on line booking solution thanks to API based on GDS architecture (XML OTA Document syntax).

Are you already a Skytool platform user? If so, get ready to a new booking experience: SkyAllot is embedded into Skytool platform and has no additional costs for the Skytool users.

With SkyAllot, you will be able mainly and easily to:

- setup & config the Inventory DB: segments – routes - tariff plans different by Passengers Type - flight execution period – ticket issue period - ticket time limit - fare time limit - availability and price calendars kept updated in real time with PNR & Ticket management by API
- manage API access credentials
- manage PNR for each segment/route
- manage Tickets for each segment/section
- manage Passengers lists to be sent to the airlines for each segment/route

Latest in Roadmap:

- Credit & Deposit management
- Differentiable markup based on API user
- Schedule Change management
- Flight Change management
- Notification management in Queue mode and in OCN (Order Change Notification) mode both

RELATED PRODUCTS



SKYCACHE

SkyCache Solution helps you to check and manage "day by day" the right pricing associated to different fly departures date inside of a travel bundle.

If you need to have a full database of pricing solution but do not want to handle different streaming sources, SkyCache is the tool suitable to you.

The SkyCache's Inventory DB includes flight search results related to specific destinations in a range of departures date (and return date if any) inquired via GDS, LCC and NDC sources. These flight search "JSON" results can then be handled/queried through webservices.

Thanks to SkyCache's friendly web config interface, you can retrieve search results setting many options.

You will be able mainly to:

- define the search parameters: fare type, passenger type, baggage and maximum stopovers and many others
- define the flight departure dates in the searches to be performed and when these searches should be performed

- define some filtering such as the maximum amount and the maximum duration of the flight
- count all the queries made on the different product sources used
- return the search results to a system for quoting travel bundles (not to online end user)

Latest in Roadmap:

- Upload system of searcher results from SkyTool to SkyCache
- "High-Rate-Cyclic" query system (end user cache)
- Webservices to detect the least expensive flights in a range of departure and destination airports in a certain time range of flight execution *
- Webservices to create for each flight ID (eg. A7f37) its fare quote according to the flight take-off date.
- Webservices to detect the changes of the flight fare quote based on the time distance between the quotation date and the flight take-off date.

** It can be suitable in case you want to suggest low-cost flights to customers willing to adjust their travel plans to the cheapest flight dates.*

ABOUT US

We're SKYTOOL and we believe that putting advanced but easy-to-use technology at your fingertips has the power to transform what you do.

Back in 1997, the 2 Co-Founders gained direct experience of the complex needs of Travel Industry and the lack of "easy-to-use"

focused solutions

We began our journey to create an air booking platform today called SKYTOOL

with industry knowledge at its core and the commitment of focused Teams to innovate and support it continuously.



InfoTech
technical evolution

WHO WE WORK WITH

GDS, NDC & LCC Suppliers, Travel Suppliers

Tickets Consolidator, Ethnic Ticket Office, TO, Network, IATA TAs



WHAT WE OFFER

Core Platform: SKYTOOL

Adjacent Products: SKYALLOT and SKYCACHE

GET IN TOUCH

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